HOW TO BALANCE YOUR ACCOUNT

- 1. Subtract from your check register any service, miscellaneous, or automatic charge(s) posted on this statement.
- Mark (✓) your register after each check listed on front of statement.
- 3. Check off deposits shown on the statement against those shown in your check register.
- 4. Complete the form at right.
- 5. The final "balance" in the form to the right should agree with your check register balance. If it does not, read "HINTS FOR FINDING DIFFERENCES" below.

HINTS FOR FINDING DIFFERENCES

Recheck all additions and subtractions or corrections. Verify the carryover balance from page to page in your check register. Make sure you have subtracted the service or miscellaneous charge(s) from your check register balance.

CONSUMERS ONLY: IN CASE OF ERRORS OR INQUIRIES ABOUT YOUR ELECTRONIC TRANSFERS

Telephone us at the telephone number or write us at the address shown on the front of this statement as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

WHAT TO DO IF YOU THINK YOU FIND A MISTAKE ON YOUR STATEMENT

If you think there is an error on your statement, write to us at the address on the front of this statement as soon as possible or you may also contact us on the Website shown on the front of this statement.

In your letter, give us the following information:

Account information: Your name and account number.

Dollar amount: The dollar amount of the suspected error.
Description of Problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing or electronically. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, the following are true:

• We cannot try to collect the amount in question, or report you as delinquent on that amount.

• The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.

• While you do not have to pay the amount in question, you are responsible for the remainder of your balance.

We can apply any unpaid amount against your credit limit.

| | CLOSING BALANCE (Transfer amount from other side) | \$ |
|--|---|-----|
| | ADD: Deposits made since ending date on statement | |
| | SUB TOTAL | \$ |
| Checks not listed on this or prior statements | Checks not listed on this or prior statements | |
| UMBER AMOUNT | NUMBER AMOUNT | |
| \$ | \$ | • |
| | | • 2 |
| | | • |
| | | |
| | | |
| | | - |
| | | |
| | TOTAL CHECKS | |
| | Subiract total checks not listed from sub- total above. BALANCE | \$ |

COMPUTATION OF FINANCE CHARGES

Finance charge begins to accrue on the date of advance.

Each AVERAGE DAILY BALANCE is the sum of that portion of the individual daily loan balances within the indicated range divided by the number of days in the billing cycle or the number of days since your last payment, whichever is larger. To determine the amount of the FINANCE CHARGE, (i) multiply each average daily balance by the applicable periodic rate; (ii) multiply each of these results by the number of days in this billing cycle; (iii) add these products together.

Loan payments received after normal business hours will be credited the following business day.